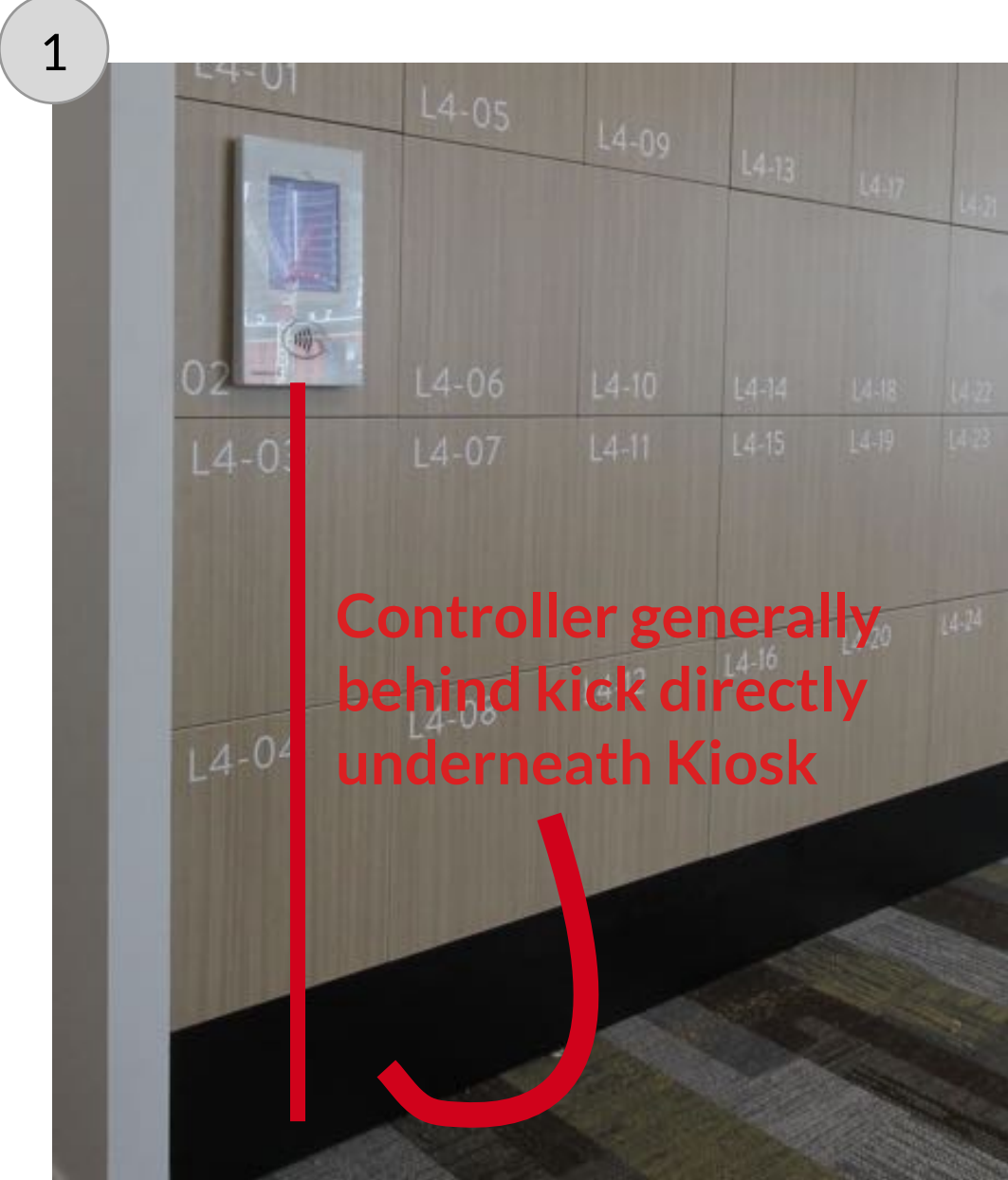


Solution Method “F” - How to Reset the Controller

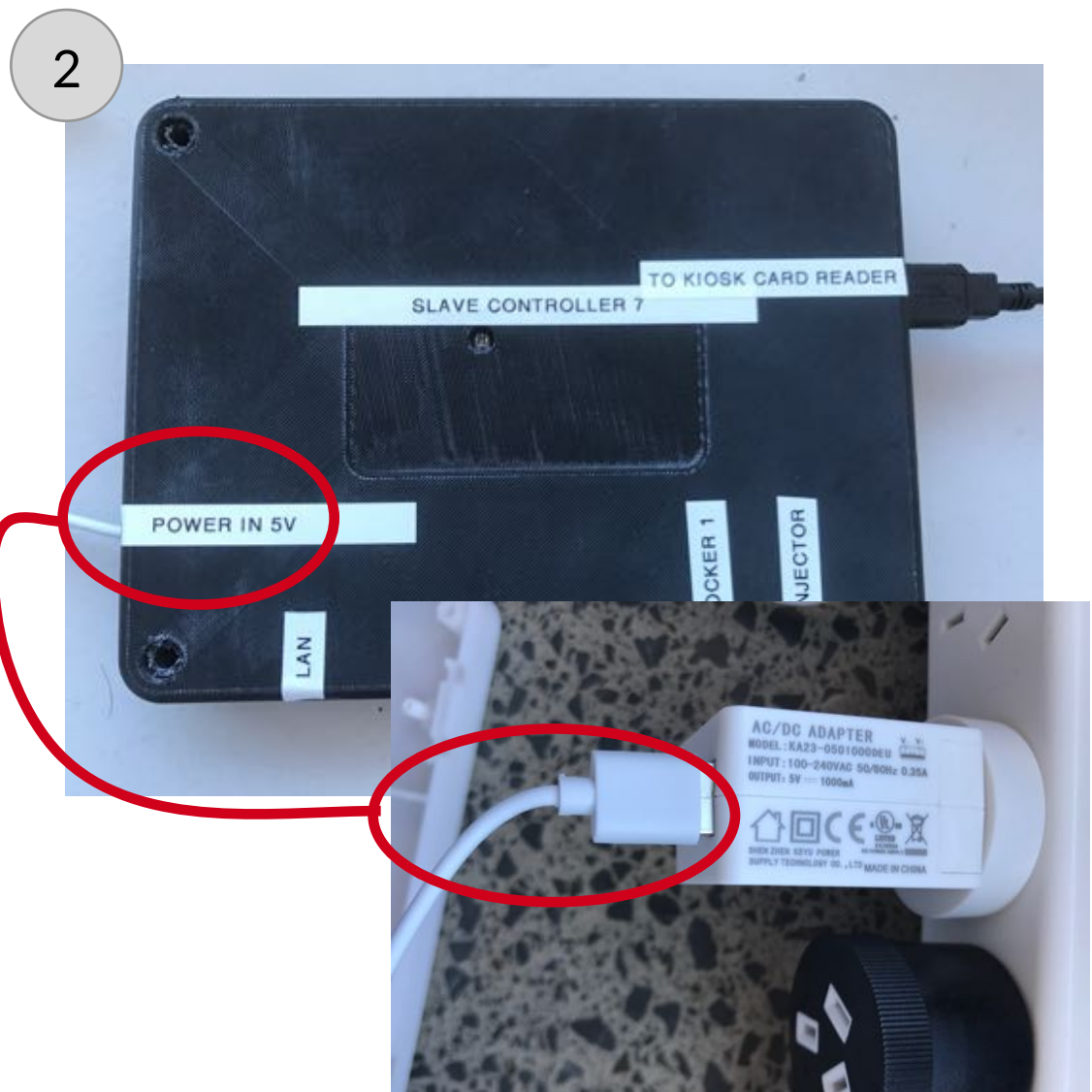
Find Controller Box



Each Locker bank will have a single controller located in the kick underneath the lockers. The kick should be easily removable as this is part of the joinery specification. Once the kick panel is removed, the controller will be found more or less directly underneath the position of the Kiosk unit.

For tile or side mounted kiosks the Controller will still be located within the locker kick however within 2 meters of the Kiosk location.

Unplug Controller Power Cord from Adaptor



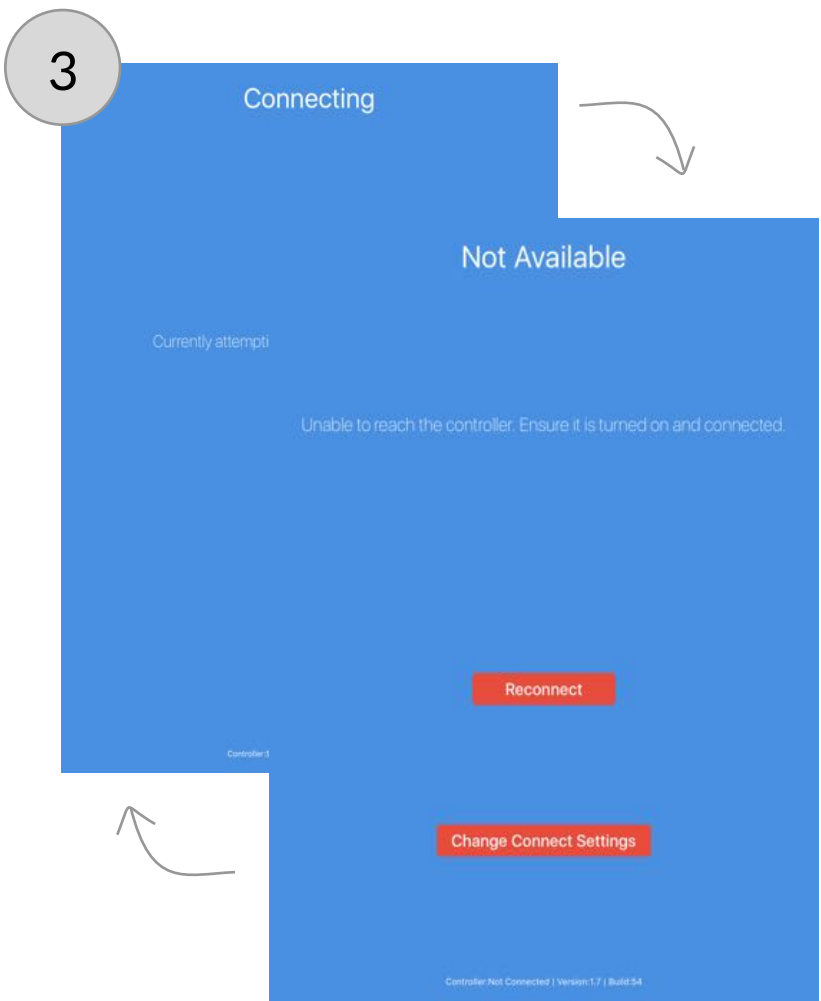
Locate the white Power IN 5V cable from the Controller going to a 5V USB power adaptor

Unplug this cable from the USB power adaptor, wait 5 seconds, then plug it back in.

After a few seconds the card reader should beep once

It will take a further 2 minutes for the Controller to reset

Watch Kiosk Screen Changes



While the controller is restarting, the Kiosk screen will transition between “Connecting” and “Not Available” screens before eventually returning to the “Tap to Get Started” screen

If it takes longer than 3 minutes for the Kiosk to go back to a normal screen then try some of the alternative solutions

Test System Now Working



Swipe a card that is known to work against the card reader and watch for the Kiosk to respond and door to unlock.

If Kiosk still does not respond then try one of the alternative solutions below

Solution	Method
Restart Kiosk App	“K”
Reset Kiosk iPad	“M”
PoE Injector Power Reset	“C”