

Smartlock Emergency Unlock Guide

The Smartlock Unlock Box is a small appliance installed inside the controller box. When initiated (with the A/B switch) the unlock box will detect and open any Smartlock locks it is connected to. Use it during a power outage emergency to unlock all the lockers in a bank by connecting the POE power supply to a UPS.

STEP 1

Locate the controller of the locker bank, (usually located in the toe kick below the Kiosk/Reader) the A/B switch will also be located here

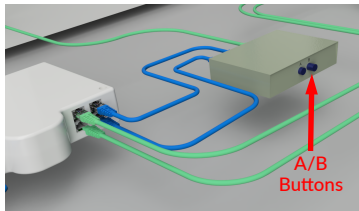


STEP 2

Once the A/B switch is located press in the B button to re-route the circuit through the unlock box located inside the controller box and the connected locks will open.

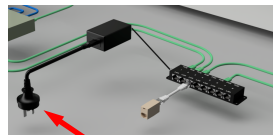
STEP 3

Once all the locks have opened, switch the A/B box back to A and power cycle the whole system (turn off and on at wall socket)



POWER OUTAGE SOLUTIONS

If your locker bank has lost power in a power cut and you need to evacuate lockers, the main POE will need to be connected to an external power source or UPS.



Plug into external power or UPS (no other appliances need power from UPS)

Once the POE is connected to power, follow steps 1,2,3 as normal to unlock all lockers.