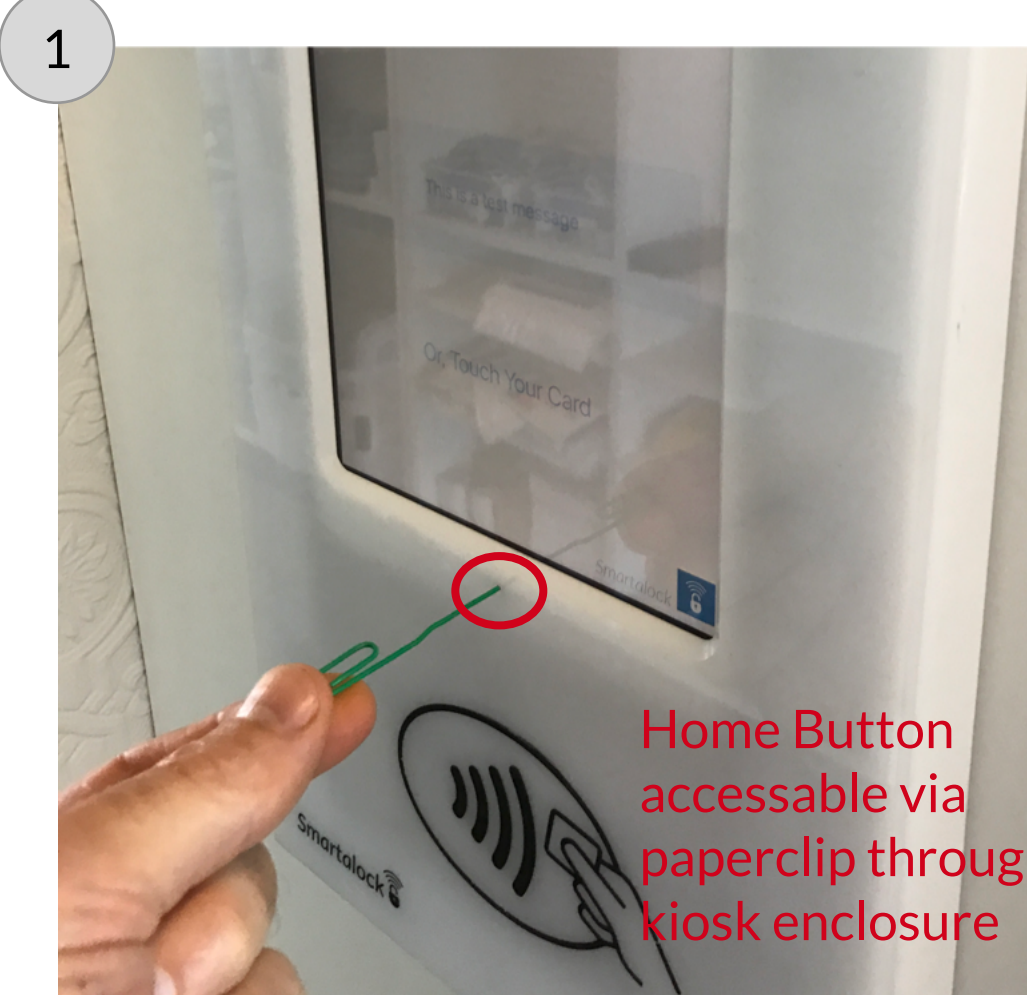
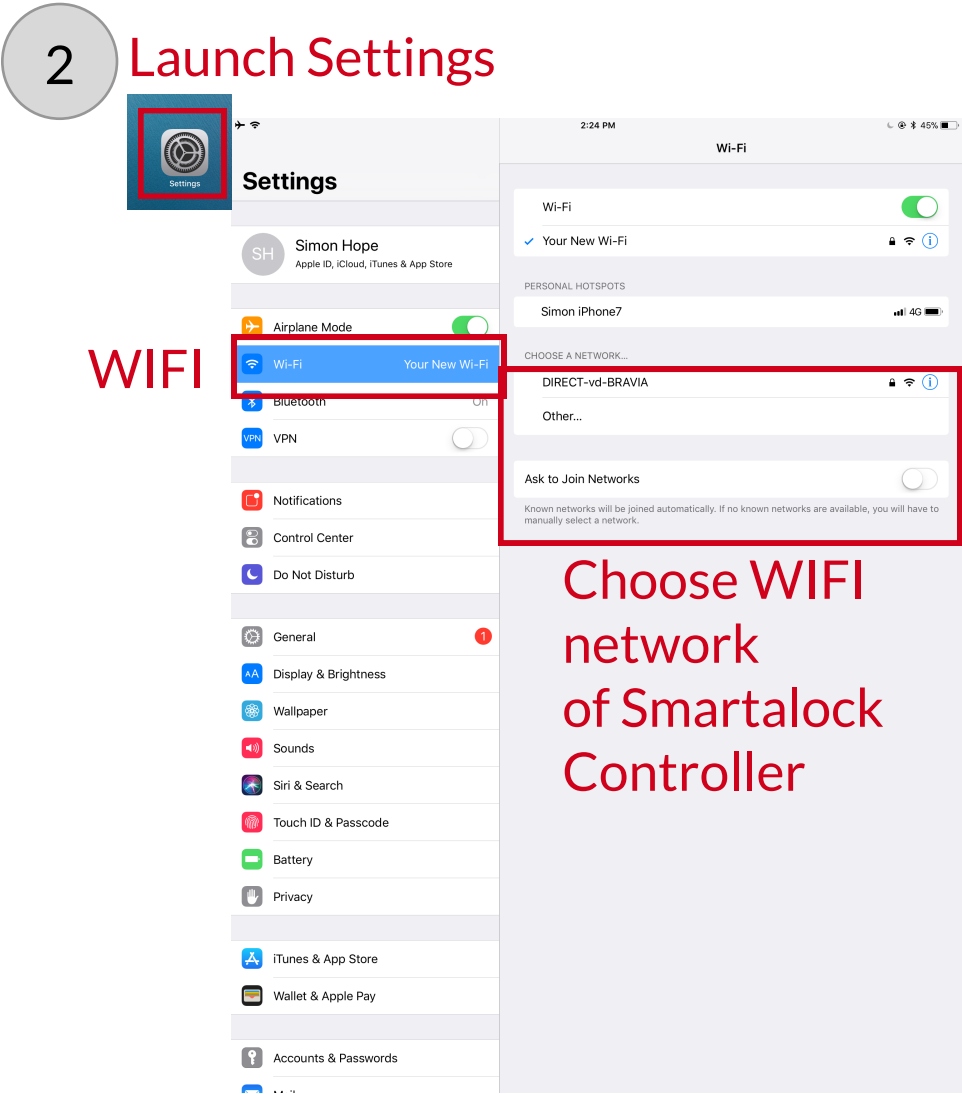


# Solution Method “K2” - How to Rejoin WIFI from Kiosk

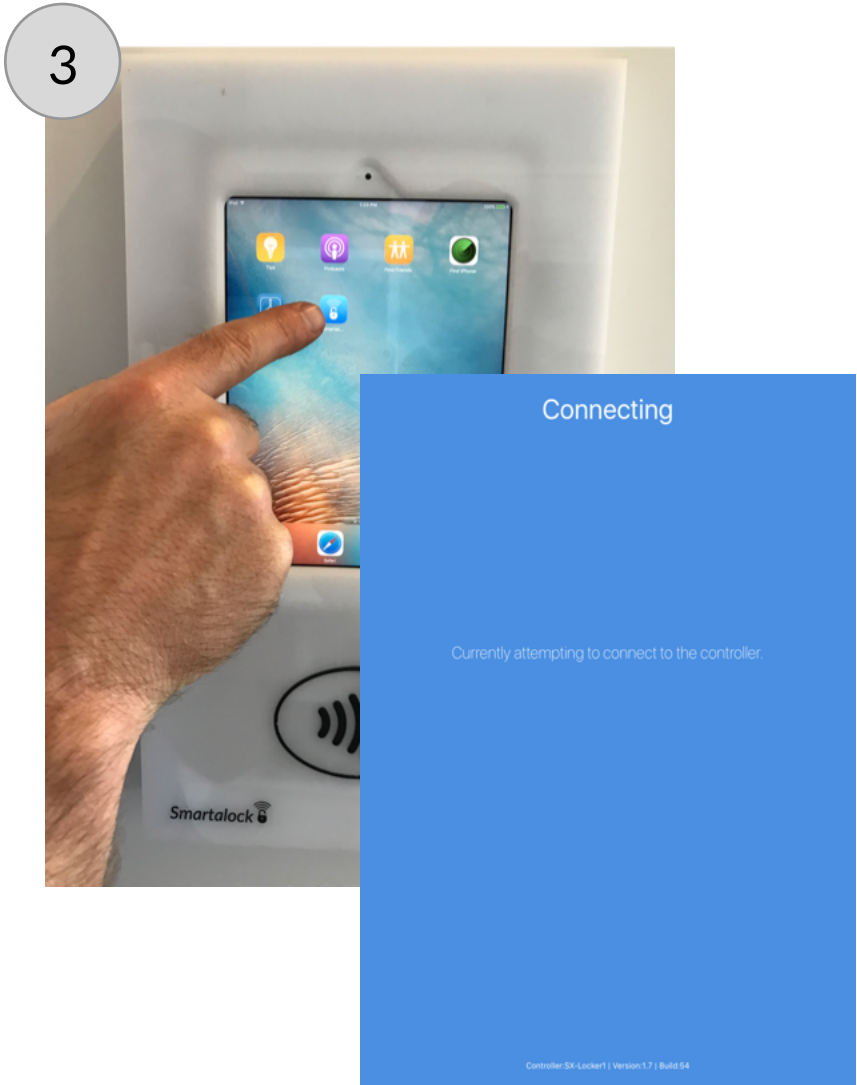
## Locate Pinhole in Kiosk Cover



## Locate WIFI network, Press Connect



## Relaunch Kiosk App



## Check Kiosk App Working



If the Kiosk App shows WIFI not connected it may have a problem reconnecting to the WIFI even though the controller is working properly. To rejoin the WIFI first stop the Smartalock Kiosk app from running by pressing the home button.

The home button is accessible via a small pinhole in the front of the kiosk. Use a paperclip or other thin pointer to press the button.

From the home screen, Select the iPad Setting (a cog icon) This will bring up the iPad Settings.

Select WIFI, and then select the correct Smartalock WIFI network. This is printed on the Controller box, and generally starts with “SL-“. If asks for password it is 12345678.

Once connected, Press the Home button again to return to the home screen.

Tap the Smartalock Kiosk App to relaunch it.

The App should show Connecting and then transition to the normal Kiosk App screen (Enter locker number or swipe card)

Swipe a card that is known to work against the card reader and watch for the Kiosk to respond and door to unlock.

If Kiosk still does not respond then try one of the alternative solutions below

Solution	Method
Restart Controller	“F”
Reset Kiosk iPad	“M”
PoE Injector Power Reset	“C”