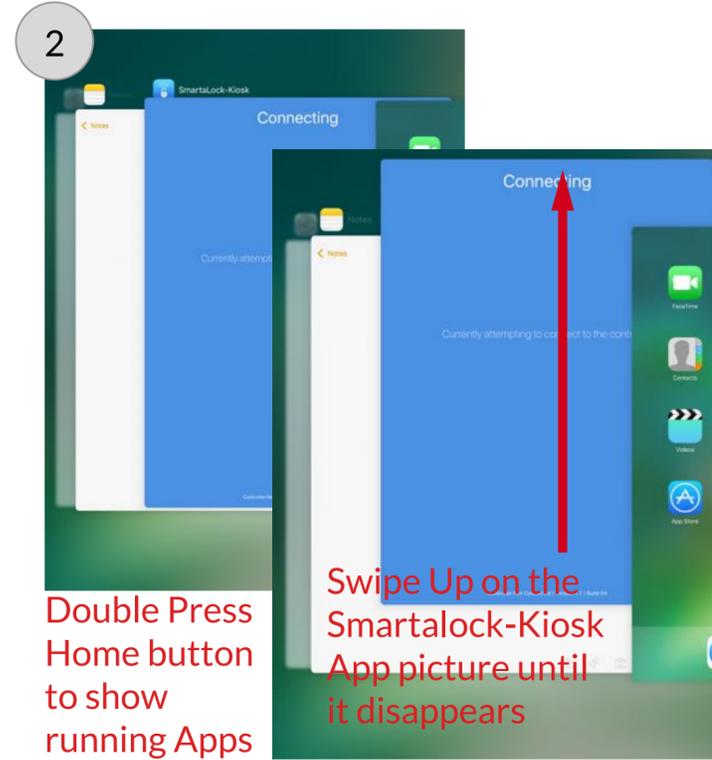


Solution Method "K" - How to Reset the Kiosk App

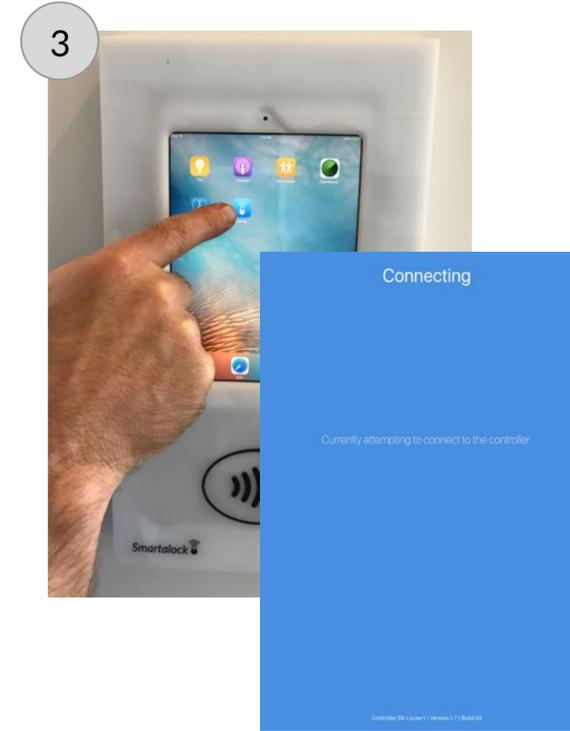
1 Locate Pinhole in Kiosk Cover



2 Double Press Home, Swipe Up Kiosk App



3 Relaunch Kiosk App



4 Check Kiosk App Working



If the Kiosk App becomes unresponsive it may need restarting. This can be achieved by first returning to the iPad home screen by pressing the home button.

The home button is accessible via a small pinhole in the front of the kiosk. Use a paperclip or other thin pointer to press the button.

From the home screen, press the home button again twice quickly. This will bring up a list of the running Apps on the iPad.

Swipe up firmly on the blue Smartalock-Kiosk App to stop it running.

Press the Home button again to return to the home screen.

Tap the Smartalock Kiosk App to relaunch it.

The App should show Connecting and then transition to the normal Kiosk App screen (Enter locker number or swipe card)

Swipe a card that is known to work against the card reader and watch for the Kiosk to respond and door to unlock.

If Kiosk still does not respond then try one of the alternative solutions below

Solution	Method
Restart Controller	"F"
Reset Kiosk iPad	"M"
PoE Injector Power Reset	"C"